Mach 9

User Guide

Mach 9 series

Performance is everything.™

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Machine Overview

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NOTE: Some parts may vary according to model. Please check inside flap of box for more details.

General Safety Information

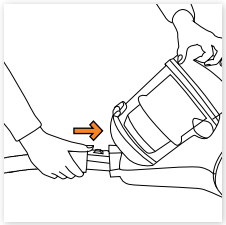
This vacuum cleaner is intended for household use only and NOT for commercial or industrial use. Please keep instructions for further use.

When using the vacuum cleaner basic safety precautions should always be observed, including the following:

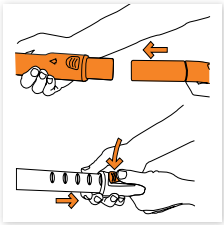
1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the on/off switch on the vacuum cleaner controls before disconnecting or connecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance is not intended for use by children under eight years of age and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understands the hazards involved.
6. Cleaning and maintenance shall not be made by children without supervision.
7. The appliance should only be used as described in the quick start guide or in the full online user guide.
8. Only Vax recommended attachments should be used with this appliance.
9. Do not use this vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use this vacuum cleaner with a damaged cord or plug. If the supply cord is damaged please contact Vax Careline for assistance.
10. Do not pull or carry this appliance by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
11. Do not handle the plug or the vacuum cleaner with wet hands.
12. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
13. Do not pick up any hot coals, cigarette butts, matches or any hot, smoking or burning objects.
14. Do not pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
15. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
16. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins etc.
17. Store the vacuum cleaner in a cool, dry area.
18. Use only CE approved 13 amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.
19. Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
20. Do not use without all of the filters in place.
21. Keep vacuuming area well lit.

PLEASE READ SAFETY INFORMATION BEFORE USE (p3)
Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position. Hold the vacuum cleaner firmly when starting and in use.

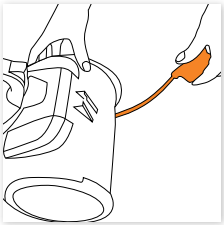
Assembling your cylinder



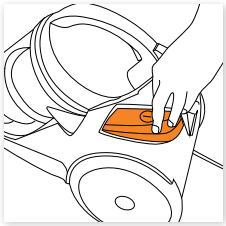
Insert the end of the hose into the unit. Ensure the hose has clicked into place.



Slot the metal telescopic extension tube and hose handle together. All accessories can be fitted to the end of the metal telescopic extension tube.

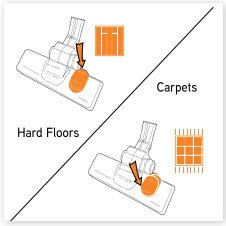


Fully unwind the power cord. A yellow mark on the cord indicates the recommended cord length. Do not exceed the cord beyond the yellow mark.

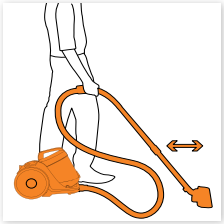


Plug in and switch the unit on by pressing the power button.

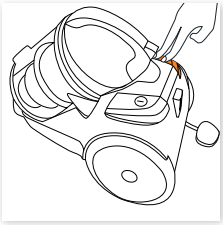
How to use



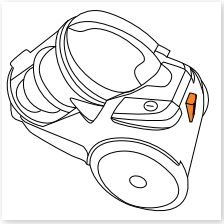
For use on carpets click rocker switch forward.
For use on hard floors click rocker switch back.



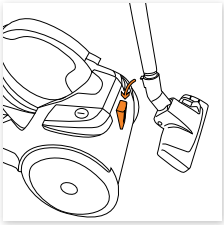
Storage



Cable rewind button is located at the rear of the machine. After unplugging press the cable rewind until the cord is fully retracted.



For convenience there is a parking slot located at the rear of the vacuum cleaner where the floor head and tubes can be attached for storage and carrying.



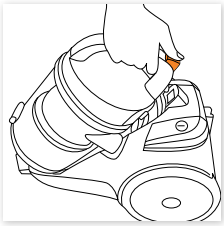
Looking After Your Machine – Filters

WARNING: Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

IMPORTANT: For best cleaning results filters require cleaning at least every three months. Do not use your vacuum cleaner without all of the filters in place.

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Please refer to the FAQs on page 7 for more information.

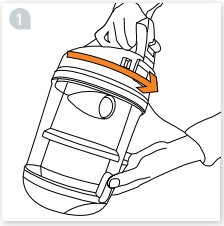
Emptying and cleaning the dirt container



Remove dirt container by pushing down the dirt container release button and lifting the dirt container.

Hold dirt container over a bin and press dirt release button to open, allowing dirt to fall out.

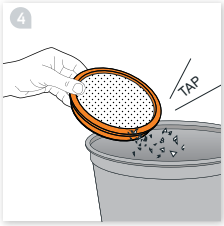
Cleaning the pre-motor filter

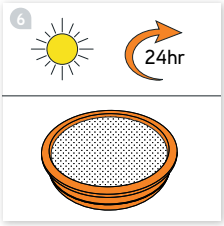


Hold the dirt container and twist the lid anti-clockwise.

Lift the lid to reveal the pre-motor filter.

Lift out the pre-motor filter.





Tap excess dirt from the filter. Rinse under a tap and leave to dry for 24 hours.

Looking After Your Machine – Filters

Cleaning the shroud

Hold the dirt container and twist the lid anti-clockwise.

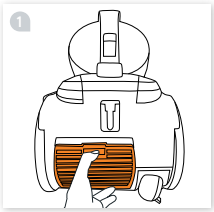
Lift the lid to reveal the pre-motor filter.

Lift out the pre-motor filter.

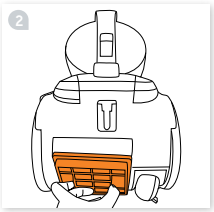
Remove the inner separator from the container.

Dislodge any excess dirt by gently tapping the inner separator over a bin. Do not wash the inner separator.

Cleaning the HEPA post-motor filter



Post-motor filter is located at the rear of the machine.



With the filter cover off the post-motor filter is easily removed.

Tap all excess dirt off the filter. Do not wash.

FAQs

Warning: To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

Is there an accessory missing?
- Check the 'Getting Started' page in this guide or the box that the machine came in to make sure that the part is definitely included in your unit.
- If it is missing, we're here to help. Simply call us on **0844 412 8455**

Why won't the vacuum cleaner pick up?
- The filters may need cleaning, please refer to the 'Looking After Your Machine – Filters' page of this user guide (p5-6)
- The separator may be clogged, please refer to the 'Looking After Your Machine – Filters' page of this user guide (p5-6)
- There may be a blockage in the hose, please check the hose and remove the blockage
- The dirt container may be full or blocked, please refer to the 'Looking After Your Machine – Emptying and cleaning dirt container' page of this user guide (p5)
- The dirt container may be incorrectly fitted, please ensure the dirt container is locked in place

Why won't the accessories pick up properly?
- The accessory may be broken, blocked, or the filters may need changing. If broken please contact our Vax Careline: 0844 412 8455 or visit our 'spares shop website'– vax.co.uk/support

What do I do if an accessory/the unit becomes damaged or broken?
- Please check if the damage is with the accessory or the unit. To do this, firstly remove the accessory from the unit and check if there is suction from the hose. If there is suction from the hose this confirms that the damage is with the accessory. Please visit 'spares shop website' – vax.co.uk/support
- If having done the above checks, checked the hose for blockages and cleaned the filters there is still no suction/limited suction from the hose, please call our Vax Careline 0844 412 8455

Why is dust escaping from the vacuum?
- The filters may not be fitted correctly, please refer to the 'Looking After Your Machine – Filters' page of the user guide (p5-6)
- The dirt container may be full or blocked, please refer to the 'Looking After Your Machine – Emptying and cleaning dirt container' page of this user guide (p5)
- The filters may need cleaning, please refer to the 'Looking After Your Machine – Filters' page of this user guide (p5-6)
- There may be a blockage in the hose, please check the hose and remove the blockage

Why does my vacuum cleaner have no power?
- It may not be plugged into the electrical socket correctly. Ensure that the plug is pushed into the electrical socket securely
- The electrical socket may not be working. Check the fuse or breaker and consult an electrician
- The motor thermostat may have tripped. Switch off and unplug the vacuum cleaner. Check the unit for blockages, clean the filters – please refer to the 'Looking After Your Machine – Filters' page of this user guide (p6) and clean the separator – please refer to the 'Looking After Your Machine – Emptying and cleaning dirt container' page of this user guide (p5). Leave the vacuum cleaner for 24 hours before switching the vacuum cleaner back on

Why does the vacuum cleaner cut out?
- The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical socket and turn off the switch. Remove and empty the dirt container. Check the hose for blockages. Clean the filters. When you have cleaned the filters you will need to wait 24 hours for the filters to dry before putting them back into the machine.

UK Service & Help

Any queries or concerns about using your Vax, simply visit; **vax.co.uk/support – vaxireland.ie** or call the Vax Careline. Calls are charged at the UK local rate. Please have your machine with you when calling.

Vax Careline:
(UK) 0844 412 8455
(ROI) 1-800 928 308
Monday-Friday 8.30am to 6.30pm
Saturday 9.00am to 5.00pm

Consumables

To purchase spares and accessories, please visit vax.co.uk

The use of genuine Vax spare parts helps to maintain optimised performance and validates your guarantee

Pre Motor filter (Type 79): 1-1-133013-00
Post-motor filter (Type 80): 1-1-133014-00
Combi Tool (Type 2): 1-1-124961-00
Crevice Tool (Type 2): 1-1-39-01-010
Turbo Tool (Type 1): 1-1-126261-00
Dusting Brush (Type 6): 1-1-13-01-001
Upholstery Tool (Type 1): 1-1-13-02-001
Hardfloor Tool (Type 1): 1-1-125784-01
Fur n' Fluff tool (Type 1): 1-1-131392-00

Technical Specification

Voltage: 220-240V -50Hz
Filters: Pre-motor filter (washable)
H12 HEPA Post-motor filter

Subject to technical change without notice.

CE

EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the **C86-M9-FF** series is manufactured in compliance with the following Directives:
Safety: 2006/95/EC Low Voltage Directive
EMC: 2004/108/EC Electromagnetic Compatibility Directive

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Guarantee

It's quick and easy to register for your

FREE 2 year guarantee

online at: vax.co.uk/guarantees

Please retain your original receipt for proof of purchase.

UK based customer care centre:

Monday-Friday	8:30-18:30
Saturday	9:00-17:00

we're here if you need us

Instead of taking me back to the shop, simply visit:
vax.co.uk/support or call (UK) 0844 412 8455 (ROI) 1-800 928 308

Let us know what you think @VaxUK

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Notes

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Version 1.0

Performance is everything.™